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## flashing Awaiting Agent

- Y Yellow
- **Forum name:** #Debugging

hello team,  
i'm using ti mspm0g3519 micro, and trying to flash the software, i'm getting below error, if i see the dump i can see some data not erased.

### Comment (1)

**Khaled Jmal**  
3 months ago

Hello, please submit a ticket at [support.lauterbach.com/new-ticket](https://support.lauterbach.com/new-ticket) using your corporate email address, and include a detailed error description (the error cannot be seen in the screenshot) as well as the serial number of your debug probe.

Regards,

Khaled