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## Trace no longer working. **Awaiting Agent**

- VS Vivian Song
- **Forum name:** #Debugging

the trace was working, but now it is not...

We flash a new Application SW version (I don't see it as an issue). Also update the HSE FW version. But another vendor using the same NXP HSE FW version claim still have their trace working.

Would you please help?

it is NXP32k388 working on a EVB board.

looking for attached email for screenshot of Lauterbach

### Comment (1)

**Fatma Masmoudi**

1 month ago

Hello Vivian,

My understanding is that after flashing your NXP S32K388 target and updating the firmware on your target, the trace functionality does not work anymore.

First of all, you can find all offchip and onchip trace demo scripts for the NXP s32k388 under "T32/demo/arm/hardware/s32k3".

You can refer to those scripts to make sure that all trace parameters are properly configured.

If this does not solve the issue, please open a ticket following this link: [Contact Us - Lauterbach Support](#) with a detailed description of the encountered issue.

Please make sure to include in your request a system information report, a screenshot of the Trace window, a

screenshot of the `Trace.List` window and your practice script.

You can generate a system information report about your TRACE32 configuration by selecting the TRACE32 menu 'Help' > 'Support' > 'System Information...', click 'Save to File' and send the resulting text file as an attachment to your e-mail.

Best regards,

Fatma Masmoudi