



<u>Support Center</u> > <u>Community</u> > <u>Other Use Cases</u> > <u>Trace32 Screenshot capturing issue</u>

## Trace32 Screenshot capturing issue Awaiting Agent

- B Bharath
- Forum name: #Other Use Cases

We are encountering a problem with capturing screenshots using the latest version of Trace32 software on our Windows 11-upgraded laptops. Specifically, when we use the Trace32 command [Screenshot "Path" format] to take screenshots, the Trace32 windows appear grayed out in the captured images, even though they display content normally on the screen.

Please provide any guidance on resolving this issue.

## Comment (1)

## **Khaled Jmal**

1 month ago

Hello, we are working on this issue. Please use as a temporary workaround the Windows 11 screen capture feature.