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I get the error : "inconsistent TRACE32 installation, please re-install"

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This error indicates that your TRACE32 installation contains files from different software versions that are incompatible with each other. As a result, TRACE32 cannot start correctly.

A common cause is manually installing a nightly software update for only some of the installed processor architectures.

Example

If your TRACE32 installation supports both **Arm** and **TriCore**, and you apply a nightly update provided by Lauterbach only for **TriCore**, the **Arm** installation becomes inconsistent. When you then start TRACE32 for Arm, the error *"Inconsistent TRACE32 installation, please re-install"* is displayed.

How to resolve the issue:

You can fix this problem using one of the following methods:

- Re-install TRACE32 from the original DVD or installation package you received.
- Download and install the latest official TRACE32 release from the Lauterbach website.
- Request a software update package from Lauterbach Support, making sure to specify **all processor architectures** you are using.