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## Instead of getting a significant error message, I'm getting an error in the following form: "error occurred, id='EMU\_ERR...'"

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This error typically indicates that the installed *help.t32* file is incompatible with the other TRACE32 software components.

The *help.t32* file is used to translate internal error IDs into meaningful error messages. If its version does not match the version of the TRACE32 executable and related components, TRACE32 may be unable to decode the error and will display a generic message in the form:

```
error occurred, id='EMU_ERR...'
```

This situation is usually caused by an incomplete or incorrect manual software update where only some files have been replaced. Ensure that all TRACE32 files originate from the same software release and perform a complete software update if necessary.